

Insurance in Super Voluntary Code of Practice – Transition Plan

We have agreed to adopt the Insurance in Superannuation Voluntary Code of Practice (the Code), which commenced on 1 July 2018.

From 1 July 2018 and at the time of publication, the provision of group insurance to VicSuper members was through MetLife.

Prior to 1 July 2018, the provision of group insurance was through AMP Life.

Upcoming merger

On 30 June 2020, VicSuper and First State Super will merge, by way of a successor fund transfer. This will result in members' benefits in the VicSuper Fund being transferred to the VicSuper division of the First State Superannuation Scheme. The trustee of the First State Superannuation Scheme is FSS Trustee Corporation, and the management of VicSuper accounts will be the responsibility of FSS Trustee Corporation after the merger. VicSuper FutureSaver will be a product available as part of the VicSuper division in the First State Superannuation Scheme.

This transition plan applies to the following product:

- VicSuper FutureSaver

The insurance arrangements for this product that will be covered by the Code are:

- VicSuper Group Life Policy
 - Policy number: 3684
- VicSuper Group Income Protection Policy
 - Policy number: 8906

Improving our insurance arrangements for members

VicSuper has implemented a number of improvements to our insurance arrangements including:

- Introduction of an Insurance Key Facts Sheet to provide important information about our automatic insurance cover. A copy of the Key Facts Sheet is available on our website vicsuper.com.au/forms. (*Section 5 - Helping members make informed decisions*)
- Introduction of changes to our insurance arrangements to comply with Treasury Laws Amendment (Protecting Your Superannuation Package) Act 2019 and Treasury Laws Amendment (Putting Members' Interests First) Act 2019 and to ensure our insurance arrangements remain appropriate for younger members and members with inactive or low balance accounts. (*Section 4 - Communicating to you when we are required to cancel your cover*)
- Providing an option for members to reinstate insurance cover cancelled due to insufficient funds, account inactivity or where required by legislation. (*Section 4 - Reinstatement of cover*)
- Improving our communication to members to consider the impact of insurance premiums on retirement savings. (*Section 5 - Helping members make informed decisions*)
- Providing members access to a health and wellbeing program during the claim process. This is in addition to the rehabilitation and workplace modification expenses support provided for members with an approved income protection claim. (*Section 6 - Supporting vulnerable consumers*)
- Extending the timeframe for members to apply for a life event increase in cover with minimal underwriting for up to 6 months. (*Section 5 - Helping members make informed decisions; Section 10 - Changes to cover*)
- Refreshing our half-yearly statements and website to include other important insurance communication requirements to raise member awareness and understanding of insurance with VicSuper FutureSaver. (*Section 5 - Helping members make informed decisions; Section 10 - Changes to cover*)

We aim to comply with the remainder of the Code as early as we can, but no later than **30 June 2021**. At this time, we will publish a closing report detailing our compliance with the Code and our ongoing monitoring and reporting to ensure our continued compliance.

Section 8 (Premium adjustments) is not applicable to VicSuper FutureSaver as we do not use Premium Adjustment mechanisms.

The above timeframes are subject to future legislative changes or future revisions to the Code. A revised transition plan may be published as a consequence of any changes.

You can access the Insurance in Super Voluntary Code of Practice through the following link:
http://www.aist.asn.au/media/1099546/insurance_in_superannuation_voluntary_code.pdf